

USE CASE

VIP GUEST EXPERIENCE

Safe Hospitality

Operational View



DETECT

VIP GUEST RECOGNIZED

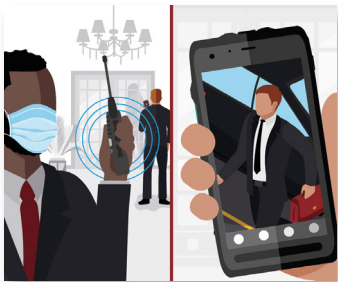
A VIP guest or their associated license plate is identified and an alert is automatically sent to guest services and management to notify them of their arrival.



ANALYZE

SITUATIONAL AWARENESS GATHERED

The operational command center receives the alert and all relevant camera feeds are populated. Guest services and management teams identify the individual and their current location.



COMMUNICATE

RELEVANT PERSONNEL ENGAGED

Using two-way radios, guest services and management are dispatched to greet the guest at the appropriate entrance.



RESPOND

OPTIMAL EXPERIENCE COORDINATED

Guest services and management welcome the guest and execute a heightened customer experience.

Technology View



DETECT

- Fixed Video Security
- Avigilon Control Center
- License Plate Recognition
- Watch List
- Orchestrate



ANALYZE

- CommandCentral Aware Enterprise
- Fixed Video Security



COMMUNICATE

- Radio Communications: Voice & Multimedia
- WAVE PTX: Multimedia Sharing & Broadband Push-to-Talk
- Avtec Dispatch Console



RESPOND

- Radio Communications: Voice & Multimedia
- WAVE PTX: Multimedia Sharing & Broadband Push-to-Talk



*Camera footage is for illustrative purposes only

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